Chelan Douglas Community Action Council Survey
Community Needs Assessment

The Chelan Douglas Community Action Council is required to conduct a community needs assessment every three years. The results help us plan for and put into place services that will meet the needs of our growing region (Chelan and Douglas counties). Because of that, we want the entire community involved in the process.

This survey is an opportunity to provide your opinions, suggestions and feedback to the Community Action Council and other service providers. To protect your privacy, your responses will be compiled anonymously and will be combined with those of other respondents to help us analyze your valuable feedback in our survey results.

Thank you!

Please answer the questions below. They are a mix of multiple choice and open-ended questions. Your responses will be included in the survey results.

To begin, tell us about yourself.

Q1: What community do you live in?
Ardenvoir   East Wenatchee   Manson   Rock Island
Bridgeport   Entiat   Monitor   Stehekin
Cashmere   Lake Wenatchee   Orondo   Waterville
Chelan   Leavenworth   Palisades   Wenatchee
Chelan Falls   Malaga   Peshastin   Rural Chelan County
Dryden   Mansfield   Plain   Rural Douglas County

Q2: What is your gender?
Male
Female
Other (please specify)___________

Q3: What year were you born?

Q4: What is your race/ethnicity?
White
Black or African American
American Indian and Alaska Native
Asian
Native Hawaiian and Other Pacific Islander
Hispanic or Latino
Two or More Races

Q5: Approximately what is your yearly household income from all sources? (earned income, unearned income, government benefits)
Less than $6,000
$6,001 to $15,000
$15,001 to $25,000
$25,001 to $35,000
$35,001 to $45,000
$45,001 to $60,000
$60,001 to $75,000
$75,001 and above
Q6: What is the highest level of education you have completed?
- Less than high school
- Some high school
- High school graduate
- GED/high school equivalency
- Some college or technical school
- Completed two-year college or technical school
- Completed four-year college degree
- Completed Masters/Doctorate degree

Q7: Which of the following best describes your housing?
- Rent apartment
- Rent single-family home
- Rent room
- Home with mortgage
- Home you own (no mortgage)
- Staying with family/friends
- Emergency shelter
- Safe haven
- Living in car
- Living outside
- Other (please specify)

Q8: How many adults live in your household?
- 1
- 2
- 3
- 4
- More than 4

Q9: How many people under the age of 18 live in your household?
- None
- 1
- 2
- 3
- 4
- More than 4

Q10: How many times have you moved in the past two years?
- None
- 1
- 2
- 3
- 4
- More than 4

Q11: What is your employment status?
- Full-time, one job, with benefits
- Full-time, multiple jobs, with benefits
- Full-time, one job, no benefits
- Full-time, multiple jobs, no benefits
- Part-time, one job, with benefits
- Part-time, multiple jobs, with benefits
- Part-time, one job, no benefits
- Part-time, multiple jobs, no benefits
- Temporary position
- Entry position
- Seasonal
- Retired
- Unemployed searching
- Unemployed not searching
- Other (please specify)
Now, we’d like to ask you several questions about social and community services in Chelan and Douglas counties and your experiences with these services. Your answers will help us craft a plan for the Community Action Council and other service providers.

Q12: Please select all the social and community services you and/or your family members utilize in Chelan and Douglas counties? (select all that apply)

None
Low-cost/free dental care
Housing assistance
Utilities assistance
Adult education
Early childhood learning
Volunteering
Food assistance
Nutrition education
Drug/alcohol services

Mental health services
Medical care services
Prenatal health care
In-home care/special medical needs
Special needs disability services
Clothing banks
Public transportation
Child care
Parenting classes

Elder care
Legal help
Budgeting and financial education
Domestic violence services
Sexual assault services
Job training
Job search assistance
Other (please specify)

Q13: How well served have you and/or your family members been by these social and community services?

Excellent
Very good
Good
Fair
Poor
Not applicable

Q14: If you answered either “fair” or “poor” to question 13, why is that?

__________________________________________
__________________________________________
__________________________________________
__________________________________________
__________________________________________

Q15: Please select all the barriers you and/or your family members face in accessing social and community services in Chelan and Douglas counties? (select all that apply)

None
Can’t afford fees and payments
Not eligible or don’t qualify for help
Don’t know where to go for help
Don’t want to ask for help
Social stigma
Have anxiety about seeking help
Fear of sharing information
Fear of being punished
Lack of trust

Language barrier
No transportation
Services are not available in my area
No child care while finding/getting help
Prior bad experience with service program
Credit score
Put on a long waiting list
Have to work during service hours
Have a criminal background
Other (please specify)

Q16: What is one way the barriers you’ve identified could be eliminated or reduced?

__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
Q17: What social and community services not being offered now in Chelan and Douglas counties would be beneficial for people living here?
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________

Q18: From a community wide standpoint, what do you think is the greatest challenge the community faces today when it comes to social and community services?
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________

Q19: What is the greatest challenge you face today when it comes to social and community services?
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________

Q20: Do you exercise on average two-and-a-half hours a week?
Yes
No

Q21: If you do exercise, what types of exercise do you participate in?
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________

Q22: How often do you use nearby outdoor recreations sites?
Few times a week
Once a week
Once a month
Once every six months
Once a year
Never

Q23: If you have trouble accessing outdoor recreation sites, why is that?
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________

Q24: How often do you use nearby indoor recreation sites?
Few times a week
Once a week
Once a month
Once every six months
Once a year
Never

Q25: If you have trouble accessing indoor recreation sites, why is that?
__________________________________________________________________________________________
__________________________________________________________________________________________
__________________________________________________________________________________________
Q26: How do you and/or your family members obtain your food? (select all that apply)
Grocery stores
Restaurants
Food pantry
Family/friends
Own garden
Farmers Market
Meal program/soup kitchen
Mobile meals
School programs
Mini-mart
Churches
Other (please specify)

Q27: Do you and/or your family members ever skip meals because of financial concerns?
Yes
No

Q28: Please review the following list of community resources and choose the three (3) that you consider the highest priorities.
Health care
Mental health services
Substance abuse services
Public safety
Education and schools
Employment
Housing
Access to food/nutrition
Public transportation
Environmental protections (water and air quality)

Q29: Thinking about the amount of stress in your life, would you say that most days are:
Not at all stressful
Not very stressful
A bit stressful
Quite a bit stressful
Extremely stressful

Q30: Have you and/or your family members ever utilized mental health services?
Yes
No

Q31: If you answered yes to question 30, how would you describe accessing mental health services?
Not a problem at all
A little bit of a problem
Somewhat of a problem
Quite a bit of a problem
A very big problem

Q32: How much of a problem do you think alcohol and drugs, including prescription drugs, are in your neighborhood or community?
Not a problem at all
A little bit of a problem
Somewhat of a problem
Quite a bit of a problem
A very big problem
Q33: Please read the following statements regarding your community. And then indicate whether you strongly agree, agree, are undecided, disagree or strongly disagree with each statement.

Parents possess the skills and resources to raise children.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Families enjoy quality time together.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Housing is available.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Housing is affordable.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Housing is of good quality.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Child care is available.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Child care is affordable.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Child care is of good quality.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Living-wage jobs are available.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Economic security is obtainable.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Health insurance is reasonably priced.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Buying or leasing a car is inexpensive.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

Public transit meet people’s needs.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

I can afford to live here.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree

The social services system is easy to navigate.
Strongly agree    Agree    Undecided    Disagree    Strongly disagree