

# Chelan Douglas Community Action Council Survey

## Community Needs Assessment

The Chelan Douglas Community Action Council is required to conduct a community needs assessment every three years. The results help us plan for and put into place services that will meet the needs of our growing region (Chelan and Douglas counties). Because of that, we want the entire community involved in the process.

This survey is an opportunity to provide your opinions, suggestions and feedback to the Community Action Council and other service providers. To protect your privacy, your responses will be compiled anonymously and will be combined with those of other respondents to help us analyze your valuable feedback in our survey results.

Thank you!

**Please answer the questions below. They are a mix of multiple choice and open-ended questions. Your responses will be included in the survey results.**

**To begin, tell us about yourself.**

### Q1: What community do you live in?

Ardenvoir	East Wenatchee	Manson	Rock Island
Bridgeport	Entiat	Monitor	Stehekin
Cashmere	Lake Wenatchee	Orondo	Waterville
Chelan	Leavenworth	Palisades	Wenatchee
Chelan Falls	Malaga	Peshastin	Rural Chelan County
Dryden	Mansfield	Plain	Rural Douglas County

### Q2: What is your gender?

Male  
Female  
Other (please specify)\_\_\_\_\_

### Q3: What year were you born?

\_\_\_\_\_

### Q4: What is your race/ethnicity?

White	Native Hawaiian and Other Pacific Islander
Black or African American	Hispanic or Latino
American Indian and Alaska Native	Two or More Races
Asian	

### Q5: Approximately what is your yearly household income from all sources? (earned income, unearned income, government benefits)

Less than \$6,000	\$35,001 to \$45,000
\$6,001 to \$15,000	\$45,001 to \$60,000
\$15,001 to \$25,000	\$60,001 to \$75,000
\$25,001 to \$35,000	\$75,001 and above

**Q6: What is the highest level of education you have completed?**

Less than high school  
Some high school  
High school graduate  
GED/high school equivalency

Some college or technical school  
Completed two-year college or technical school  
Completed four-year college degree  
Completed Masters/Doctorate degree

**Q7: Which of the following best describes your housing?**

Rent apartment  
Rent single-family home  
Rent room  
Home with mortgage  
Home you own (no mortgage)  
Staying with family/friends

Emergency shelter  
Safe haven  
Living in car  
Living outside  
Other (please specify)

**Q8: How many adults live in your household?**

1  
2  
3  
4  
More than 4

**Q9: How many people under the age of 18 live in your household?**

None  
1  
2  
3  
4  
More than 4

**Q10: How many times have you moved in the past two years?**

None  
1  
2  
3  
4  
More than 4

**Q11: What is your employment status?**

Full-time, one job, with benefits  
Full-time, multiple jobs, with benefits  
Full-time, one job, no benefits  
Full-time, multiple jobs, no benefits  
Part-time, one job, with benefits  
Part-time, multiple jobs, with benefits  
Part-time, one job, no benefits  
Part-time, multiple jobs, no benefits

Temporary position  
Entry position  
Seasonal  
Retired  
Unemployed searching  
Unemployed not searching  
Other (please specify)

Now, we'd like to ask you several questions about social and community services in Chelan and Douglas counties and your experiences with these services. Your answers will help us craft a plan for the Community Action Council and other service providers.

**Q12: Please select all the social and community services you and/or your family members utilize in Chelan and Douglas counties? (select all that apply)**

- |                           |                                    |                                   |
|---------------------------|------------------------------------|-----------------------------------|
| None                      | Mental health services             | Elder care                        |
| Low-cost/free dental care | Medical care services              | Legal help                        |
| Housing assistance        | Prenatal health care               | Budgeting and financial education |
| Utilities assistance      | In-home care/special medical needs | Domestic violence services        |
| Adult education           | Special needs disability services  | Sexual assault services           |
| Early childhood learning  | Clothing banks                     | Job training                      |
| Volunteering              | Public transportation              | Job search assistance             |
| Food assistance           | Child care                         | Other (please specify)            |
| Nutrition education       | Parenting classes                  |                                   |
| Drug/alcohol services     |                                    |                                   |

**Q13: How well served have you and/or your family members been by these social and community services?**

- Excellent
- Very good
- Good
- Fair
- Poor
- Not applicable

**Q14: If you answered either "fair" or "poor" to question 13, why is that?**

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**Q15: Please select all the barriers you and/or your family members face in accessing social and community services in Chelan and Douglas counties? (select all that apply)**

- |  |   |
|--|---|
| None                                   | Language barrier                          |
| Can't afford fees and payments         | No transportation                         |
| Not eligible or don't qualify for help | Services are not available in my area     |
| Don't know where to go for help        | No child care while finding/getting help  |
| Don't want to ask for help             | Prior bad experience with service program |
| Social stigma                          | Credit score                              |
| Have anxiety about seeking help        | Put on a long waiting list                |
| Fear of sharing information            | Have to work during service hours         |
| Fear of being punished                 | Have a criminal background                |
| Lack of trust                          | Other (please specify)                    |

**Q16: What is one way the barriers you've identified could be eliminated or reduced?**

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**Q17: What social and community services not being offered now in Chelan and Douglas counties would be beneficial for people living here?**

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**Q18: From a community wide standpoint, what do you think is the greatest challenge the community faces today when it comes to social and community services?**

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**Q19: What is the greatest challenge *you face* today when it comes to social and community services?**

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**Q20: Do you exercise on average two-and-a-half hours a week?**

- Yes
- No

**Q21: If you do exercise, what types of exercise do you participate in?**

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**Q22: How often do you use nearby outdoor recreations sites?**

- Few times a week
- Once a week
- Once a month
- Once every six months
- Once a year
- Never

**Q23: If you have trouble accessing outdoor recreation sites, why is that?**

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**Q24: How often do you use nearby indoor recreation sites?**

- Few times a week
- Once a week
- Once a month
- Once every six months
- Once a year
- Never

**Q25: If you have trouble accessing indoor recreation sites, why is that?**

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**Q26: How do you and/or your family members obtain your food? (select all that apply)**

- |                |                           |
|----------------|---------------------------|
| Grocery stores | Meal program/soup kitchen |
| Restaurants    | Mobile meals              |
| Food pantry    | School programs           |
| Family/friends | Mini-mart                 |
| Own garden     | Churches                  |
| Farmers Market | Other (please specify)    |

**Q27: Do you and/or your family members ever skip meals because of financial concerns?**

- Yes
- No

**Q28: Please review the following list of community resources and choose the three (3) that you consider the highest priorities.**

- |                          |   |
|--------------------------|---|
| Health care              | Employment  |
| Mental health services   | Housing   |
| Substance abuse services | Access to food/nutrition                          |
| Public safety            | Public transportation                             |
| Education and schools    | Environmental protections (water and air quality) |

**Q29: Thinking about the amount of stress in your life, would you say that most days are:**

- Not at all stressful
- Not very stressful
- A bit stressful
- Quite a bit stressful
- Extremely stressful

**Q30: Have you and/or your family members ever utilized mental health services?**

- Yes
- No

**Q31: If you answered yes to question 30, how would you describe accessing mental health services?**

- Not a problem at all
- A little bit of a problem
- Somewhat of a problem
- Quite a bit of a problem
- A very big problem

**Q32: How much of a problem do you think alcohol and drugs, including prescription drugs, are in your neighborhood or community?**

- Not a problem at all
- A little bit of a problem
- Somewhat of a problem
- Quite a bit of a problem
- A very big problem

**Q33: Please read the following statements regarding your community. And then indicate whether you strongly agree, agree, are undecided, disagree or strongly disagree with each statement.**

**Parents possess the skills and resources to raise children.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Families enjoy quality time together.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Housing is available.**

Strongly agree      Agree:      Undecided      Disagree      Strongly disagree

**Housing is affordable.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Housing is of good quality.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Child care is available.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Child care is affordable.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Child care is of good quality.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Living-wage jobs are available.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Economic security is obtainable.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Health insurance is reasonably priced.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Buying or leasing a car is inexpensive.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**Public transit meet people's needs.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**I can afford to live here.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree

**The social services system is easy to navigate.**

Strongly agree      Agree      Undecided      Disagree      Strongly disagree